

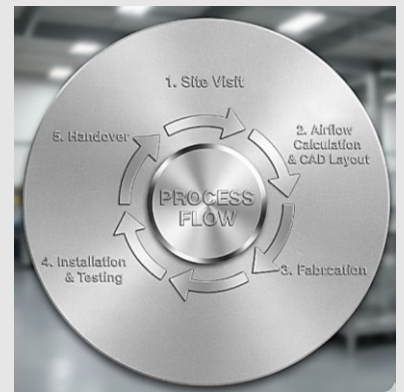
# Kraftor Services

## Installation, Maintenance & Modernization

### Professional Installation

Kraftor manages the full installation scope:

- Site assessment & technical coordination
- Shaft, pit, and machine-room planning
- Installation, testing & commissioning
- Safety checks and handover documentation



### Lift, Escalator – Garbage & Linen Chute System Modernization

Upgrade aging elevators to improve performance, safety, and appearance without full replacement.

#### Modernization Options

- Controller & drive upgrades
- Door system replacement
- Cabin interior renovation
- Energy-saving system upgrades

### Maintenance & AMC Services

We have customized Service contract with different support plan and preventive maintenance ensures safety, uptime, and extended equipment life. We offer annual Maintenance Contracts (AMC) as well.



## Service Contract Types

	Platinum	Diamond	Gold	Pearl
<b>Call center support</b> To register complaints	✓	✓	✓	✓
<b>Maintenance visit</b> Regular on-site inspections including basic maintenance work	✓	✓	✓	✓
<b>Call-back interventions</b> Covers call-back assistance during working days Monday to Saturday	✓	✓	✓	✓
<b>Small repairs</b> Small repairs, defined, are included to ensure availability	✓	✓	✓	✓
<b>Mid repairs</b> Mid repairs, as defined in contracts	✓	✓	✓	✓
<b>Large repairs</b> Coverage of all-in maintenance, call-back, or repair work, as defined in the contract	✓	✓	✓	✓
<b>Customization</b> Comprehensive coverage of all-in maintenance, call-back, and repair work along with customization of services based on customer needs at additional cost	✓	✓		✓

## Why Choose Kraftor

- ❑ International-quality components
- ❑ Trained and certified technical teams
- ❑ Safety-first engineering approach
- ❑ Reliable after-sales and AMC support
- ❑ Customized solutions for every project
- ❑ Transparent project execution



Kraftor focuses on **long-term performance, regulatory compliance, and client confidence** — not just installation.

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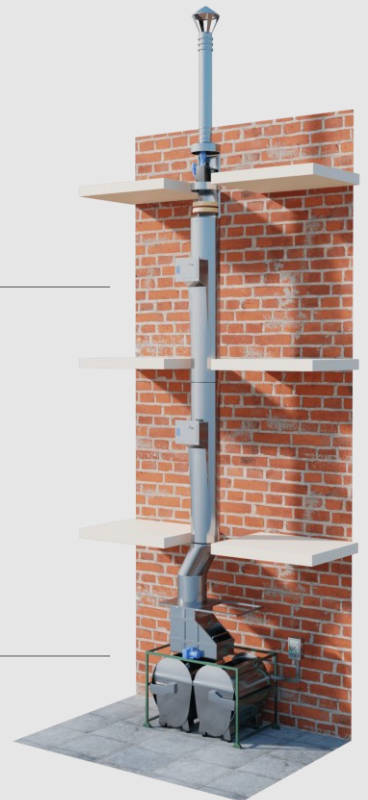
## Industries We Serve

- ❑ Residential Buildings
- ❑ Commercial & Corporate Offices
- ❑ Hospitals & Healthcare Facilities
- ❑ Hotels & Hospitality
- ❑ Shopping Malls
- ❑ Industrial & Warehouse Facilities

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## Our Project Workflow

- ❑ Site Visit & Requirement Assessment
- ❑ Technical Planning & Layout Coordination
- ❑ Equipment Supply & Fabrication
- ❑ Installation, Testing & Commissioning
- ❑ Handover, Training & Maintenance Support



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## Call to Action

Elevate Your Building with Confidence

Whether it's a new installation, upgrade, or long-term maintenance — **Kraftor delivers lift solutions you can rely on.**

 **Contact us today for a consultation or site assessment.**

Kraftor Innovations Ltd.

[www.kraftorinnovations.com](http://www.kraftorinnovations.com); [info@kraftorinnovations.com](mailto:info@kraftorinnovations.com)

Corporate offices:

House 8/ka, Road 12, Baridhara Diplomatic Zone, Dhaka 1212.

Contact Us: +8801920000660; +8801716414951

## Our Trusted Lift Brands

Global Expertise. Local Import. Reliable Performance.

At **Kraftor**, we partner with world-recognized lift manufacturers to bring you **reliable, safe, and high-performance** vertical transportation solutions. While **FUJI** and **SIGMA** have heritage in Japan and Korea, our lifts are **imported from China**, allowing us to deliver **cost-effective solutions** without compromising quality or compliance.

### FUJI (Imported from China)

Precision Engineering, Adapted for Global Markets

- **Wide range of products** – Passenger elevators, MRL systems, hospital lifts, cargo lifts, and panoramic lifts.
- **Reliable performance** – Smooth ride, quiet operation, and energy-efficient drives.
- **Global certifications** – CE, ISO, and IEC compliance ensures safety and quality standards are met.
- **Cost-effective sourcing** – Imported from China to balance affordability with reliability.

FUJI lifts through Kraftor provide vertical mobility that's **safe, smooth, and efficient** for residential and commercial buildings alike.

### SIGMA (Imported from China)

Korean Engineering Heritage, Chinese Manufacturing

- **Versatile product range** – Mid- and high-rise elevators, MRL units, escalators, and moving walkways.
- **International safety compliance** – Manufactured to meet CE, ISO, and IEC standards.
- **Reliable operation** – Smooth rides, durable components, and optimized energy use.
- **Global support network** – Backed by Kraftor's local service teams for inspection, maintenance, and emergency support.

With SIGMA lifts imported from China, Kraftor brings trusted engineering at **competitive prices**, ensuring your projects remain **safe, efficient, and cost-effective**.

### Why Kraftor's Brand Selection Matters

- International engineering standards with local import advantage
- Compliance with global safety and performance certifications
- Solutions suitable for **residential, commercial, and industrial** buildings
- Complete lifecycle support and maintenance through Kraftor

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# Global Certifications & Safety Standards

## Compliance That Protects Lives and Investments

Kraftor lift solutions are designed, supplied, installed, and maintained in accordance with recognized international safety, quality, and performance standards. We collaborate closely with manufacturers, consultants, and project stakeholders to ensure every lift system meets regulatory requirements, operational safety, and long-term reliability expectations.

## International Standards & Compliance Framework

Standard / Certification	Focus Area	Relevance to Kraftor Lift Systems
ISO 9001:2015	Quality Management System	Ensures consistent processes, quality control, and reliable project execution from design to installation and service.
EN 81 (Parts 20 & 50)	Lift Safety & Construction	European standard governing design, manufacturing, installation, and safety of passenger and goods lifts.
CE Marking	Safety, Health & Environmental Protection	Confirms that electrical and mechanical components comply with EU safety and performance directives.
ISO 25745	Energy Efficiency of Lifts	Defines energy performance classification, supporting lower operating costs and sustainability goals.
IEC Electrical Standards	Electrical Safety & Control Systems	Ensures reliability and protection of lift control panels, drives, and safety circuits.
Fire & Emergency Standards	Life Safety & Evacuation	Compliance with fire-rated doors, emergency power operation, alarms, and rescue procedures as required by building codes.

## Safety & Quality Commitment

- ❑ Passenger and operator safety as top priority
- ❑ Verified components from certified manufacturers
- ❑ Controlled installation and commissioning process
- ❑ Periodic inspections and preventive maintenance
- ❑ Documentation and compliance support for consultants and authorities

Kraftor ensures every lift system integrates seamlessly with the building's fire, electrical, and structural safety strategy, minimizing risk while maximizing operational confidence.

## Regulatory Coordination

Local building regulations and authority requirements may vary. Kraftor works collaboratively with:

- Architects & consultants
- Fire safety specialists
- Electrical and structural engineers
- Building management teams

...to ensure full compliance, proper approvals, and smooth project handover.

## Built to Global Standards. Delivered Locally.

With Kraftor, you don't just install a lift — you install assurance, safety, and long-term performance.

## Call to Action

### Elevate Your Building with Confidence

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 <b>CE Marking</b>	Safety, Health & Environmental	EU safety and performance compliance.
 <b>ISO 25745</b>	Energy Efficiency of Lifts	Energy classification and sustainability.
 <b>IEC Electrical Standards</b>	Electrical Safety & Control	Reliable lift control systems.
 <b>Fire &amp; Emergency Standards</b>	Life Safety & Evacuation	Fire-rated doors & emergency procedures.

### Safety & Quality Commitment

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- ✓ Certified components from approved manufacturers
- ✓ Controlled installation & preventive maintenance
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### Regulatory Coordination

#### Working with:

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- ✓ Fire Safety Specialists
- ✓ Fire Safety Specialists
- ✓ Building Management Teams

*Built to Global Standards. Delivered Locally.*

